


## Bundled Payments for Care Improvement Joint Replacement

Richard Montmeny PhD,PT,CHT,CEA  
 AVP Musculoskeletal Health  
 Wentworth-Douglass Health System

Center for Medicare and Medicaid Innovation

- CMS supports the development and testing of innovative health care payment and service delivery models
- Bundled Payments for Care Improvement is one category with 4 models



Source: Centers for Medicare & Medicaid Services

### CMS Bundled Payment - Models

Payment of Bundle	Acute Care Hospital Stay Only	Acute Care Hospital Stay plus Post-Acute Care	Post-Acute Care Only	Chronic Care
<b>"Retrospective"</b> (Traditional FFS payment with reconciliation against a predetermined target price after the episode is complete)	Model #1	Model #2	Model #3	Model #7
<b>"Prospective"</b> (Single prospective payment for an episode in lieu of traditional FFS payment)	Model #4	Model #5	Model #6	Model #8

■ - Current Program Initiative      ■ - Future Program Initiative

### CMS Bundled Payment - Models

- Model #1:** Retrospective payment models for the acute inpatient hospital stay only
- Model #2:** Retrospective bundled payment models for hospitals, physicians, and post-acute providers for an episode of care consisting of an inpatient hospital stay followed by post-acute care
- Model #3:** Retrospective bundled payment models for post-acute care where the bundle does not include the acute inpatient hospital stay
- Model #4:** Prospectively administered bundled payment models for hospitals and physicians for the acute inpatient hospital stay only

**All models are expected to include care redesign and enhancements such as:**

- Re-engineered care pathways (using evidenced-based medicine)
- Standardized care (using checklists)
- Care coordination

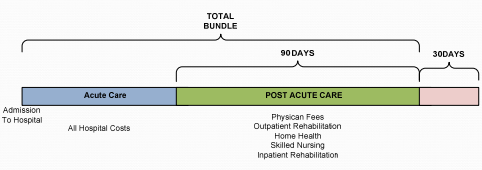
**All models may also include opportunities for gain-sharing among providers**  
**All models must provide Medicare with a discount on Medicare FFS expenditures**

## BPCI Model 2

- 2012 CMS initiated a bundled payment development program in which organizations could propose bundled payment initiatives
- January 2013 CMS opened a phase 1 no risk analysis period. CMS provided clinical episode definitions and claims data to be used for analysis
- Phase 2 is a three year agreement with CMS. Participants can enter in two waves, August 1 or November 1 2013
- Another phase 2 opportunity was available for 2015
- HHS can implement bundle payments without congressional approval as part of ACA

## BPCI Model 2

- Model 2 is a retrospective reconciliation of claims paid for specific clinical episodes(DRG) by CMS compared to a target price
- The target price is for claims paid from hospital admission through 90 days after discharge. This includes claims paid to physicians and post acute care providers
- During the contract period reconciliation will occur on a quarterly basis



### High-Level Findings

- Substantial random variation in average episode price
  - Results in both gains and losses
  - Variation declines with episode volume
- Winsorization reduces year-to-year price variation
  - Impact is greatest for low volume providers
  - Impact is greatest for chronic versus procedural episodes
- Selecting high degree of protection (75%/5%) reduces risk but also limits potential gain under BPCI

### Risk Tracks

- Hospitals must choose one of three risk tracks:

	A	B	C
Upper Percentile	99th	95th	75th
Lower Percentile	1st	5th	5th

- Risk corridor thresholds set at the national level;
- Hospital are responsible for 20 percent of payments above the high-end threshold for a given risk track.

### Models 2 & 3 Target Price Calculation

- Calculate performance period target prices by applying a national MS-DRG-specific trend factor to the baseline price and then applying the CMS discount percentage
  - Calculate trend factor as mean national performance period episode case cost divided by mean national baseline period episode case cost
  - Quarterly changes in the trend factor currently uncapped
- Target prices include direct adjustments for key payment policies like Hospital Readmission Reduction program

### Models 2 & 3 Financial Risk

- If NPRA > 0, CMS will issue payment to the Awardee
- If NPRA < 0, CMS will send a demand letter to the Awardee
- Perform initial reconciliation with 5 months claims run out
- Perform 3 quarterly true-ups to account for net change to NPRA

### Downside Risk Example

Awardee Convener XXXX-001		
	NPRA	
	w/Downside Risk w/o Downside Risk	
Episode Initiator XXXX-002	-\$150,000	\$0
Episode Initiator XXXX-003	\$250,000	\$250,000
<b>Total</b>	<b>\$100,000</b>	<b>\$250,000</b>

### Key Elements of Agreement

- 3 year agreement starting January 1, 2014. WDH can opt out at any time with 60 days notice
- Includes only Medicare beneficiaries with Medicare part A&B for specific DRG's
- Waivers such as removing the 3 day stay requirement for SNF and gain sharing are included to assist in the care redesign and shared risk
- Waiver for beneficiary incentives
- Stroke and joint replacement

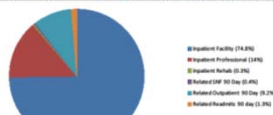
## How We Got There

- 2012 participated in simulation bundle payment project Thompson Reuters/VHA
  - Commercial claims data
  - Cohort of 9 hospitals in US
  - Began care redesign efforts for joint replacement
- 2013 phase 1 participation in CMS BPIC
  - 3 years claims data for analysis
  - Joined Compass Group
    - Brandeis/Estes Park
    - Harty/Springer Law Firm
    - Cohort of 9 hospitals
- Signed agreement with CMS to enter phase 2 January 1, 2014
  - Continue work with Compass Project

## Final Simulation Bundle Commercial Data Thompson Reuters/VHA

- Included Care:
  - Pre-admission care within 30 days of admission for specific procedures with related diagnoses
  - Entire inpatient knee replacement admission
  - Inpatient rehabilitation with related Dx within 30 days of discharge
  - SNF with related Dx within 30 days of discharge
  - Outpatient care within 90 days with related Dx for specific categories (PT/OT, radiology, lab, major procedures, home health, DME, and physician visits)
  - Readmissions within 30 days with related DRG
  - Readmissions within 90 days for related DRG w/review\*
  - Revisions within 180 days

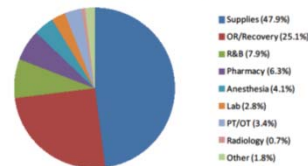
### COST ELEMENTS OF KNEE REPLACEMENT



- Using trigger criteria defined on previous slide, and including:
  - Entire inpatient knee replacement cost
  - Any related\* inpatient rehab within 30 days of discharge
  - Any related\* SNF stays within 90 days of discharge
  - Any related\* outpatient care within 90 days of discharge
  - Any related\* readmissions within 90 days of discharge

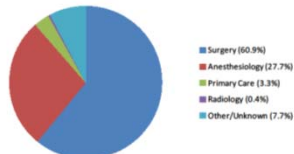
### WHAT DRIVES INPATIENT FACILITY COST?

#### Facility Distribution of Cost



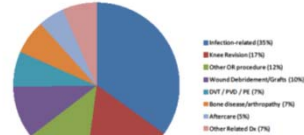
### WHAT DRIVES INPATIENT PROFESSIONAL COST?

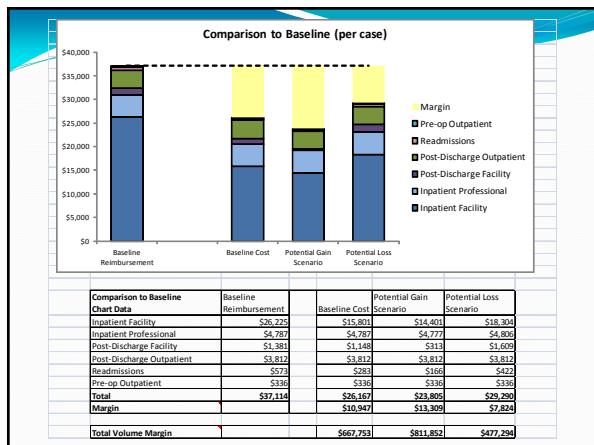
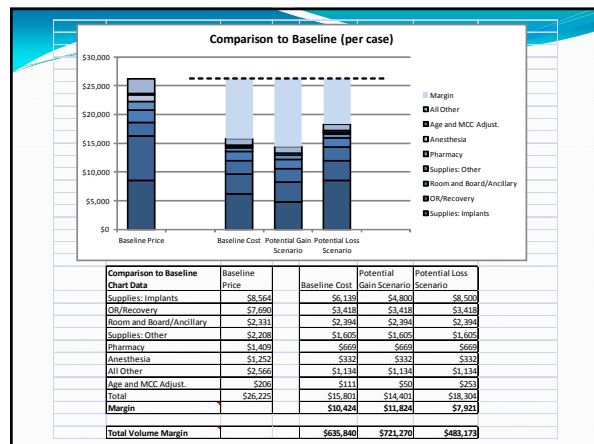
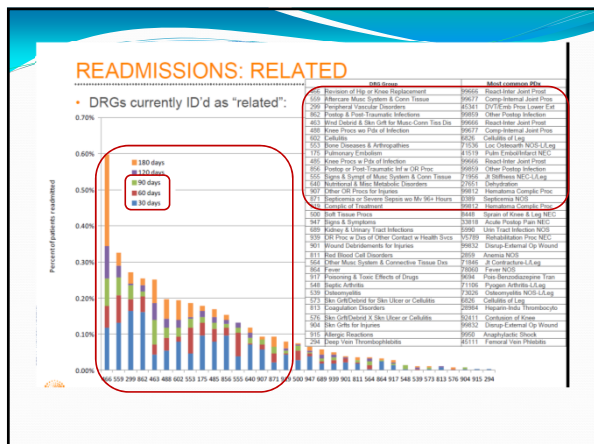
#### Professional Distribution of Cost



### WHAT DRIVES READMIT COST?

#### Readmission Cost by Dx Category





## Medicare Claims Data

### Joint Replacement Lower Extremity

- DRG 470
- Post acute care accounts for 50% of claims cost
- Readmissions 4% of mean cost per case
- SNF and HH 33% of total mean cost per case

## Care Redesign

- Preop screen
- Prehab
- Patient communication of post discharge expectations
- Home safety evaluation
- Criteria based discharge
- Home aid provided as needed to get home health/OP vs SNF/rehab
- Med Minder provided as needed
- Transportation to MD appointments
- Pathway/protocol developed for SNF and HH
- Follow up by care coordinator with PAC providers and WHP care managers, access to Nexgen
- Bundled payment data collection form that follows patient throughout episode
- Common communication document for all PAC provider
- DRG 470/469 includes hip fractures that require implants

## Beneficiary Incentives

Incentive type or service	Dollar value of individual item or service (\$)	Criteria for beneficiary eligibility to receive the incentive	How will you measure whether beneficiaries have met the criteria?	Clinical goal of the incentive, how or service
Home Safety Evaluation	\$200	Patients living in own home. Evaluation will be provided during the hospital stay prior to discharge.	Chart audit	Improved patient safety; reduce readmissions; decrease length of stay; reduce costs.
Preparation	\$50	Patients with no other transportation options. Patients with driving restriction.	Chart audit	Improved compliance with follow-up care with physicians and rehab providers.
Med Minder	\$50-100 / month (up to 30 days post-discharge)	Moderate to severe cognitive impairment. History of poor medication compliance. Multiple medications and no caregiver.	Medication compliance data from visit. Number of patients eligible for med review who actually received/used.	Improved medication compliance.
Homecare / Companion	\$20-25 / hour (up to 2-24 hours a week) (one-way)	Homebound or safety risk patients needing mobility assist. Medically and functionally frail.	Care manager / rehab personnel to determine safety functionality prior to discharge.	Reduced costs; economic savings to payor; reduced care costs.
Health care membership	\$40 for 60 days	All bundled patients.	N/A	Prevent future healthy lifestyles.



## Get to know MedMinder™

**Maya**

**Jon™**

**Jon+Alert™**

Falls and incorrect use of medication often cause seniors out of their homes and into institutional care. MedMinder offers solutions, options that provide an all-in-one medication management and an emergency alert system. This award-winning medication reminder and monitoring system is simple, convenient, and reliable.

Our emergency alert system is connected directly into the doctor and pharmacist's office. Patients wear an armband or watch around the house. With the push of a button, our trained and certified monitoring professionals are ready to help when it is needed most.

**Simple Design**

Designed with ease of use in mind, our single yet sophisticated device is easy to program and use. Finally, MedMinder pill dispensers receive pharmacy pill organizers, this creates an immediate barrier to use. The colorful markers embedded in the top allow someone programming and monitoring to support the patient and truly get to know the patient.

Patients who may be resistant to new technology will find comfortable using a MedMinder pill dispenser. There are no digital readouts, buttons or complicated programming required for the MedMinder. There is no need for a computer, any form of internet access or technical skills.

### SNF Rehab Hip and Knee Replacement Bundled Payment Project

**Clinical Expectations**

- Maximum individual therapy per day include group as tolerated
- ROM and ADL progress from hospital discharge baseline
- lymphedema assessment/treatment
- balance program
- emphasis on closed chain exercises
- self stretch/exercise log
- edema control
- BERG score at discharge
- pain control for therapy

**Process Expectations**

- Weekly follow up in progress to HH or OP therapy, expect one week in SNF except
  - medically unstable
- HH or OP therapy scheduled within 48 hours of discharge
- Utilization of bundled payment project patient incentives in cooperation with WDH care coordinators
  - homemaker help
  - med minder
  - transportation
  - Works Rx
- DC summary/bundled patient forms completed and sent at discharge including Oxford and TUG

Pain control for therapy- instruct to take pain meds 45 min-1 hour prior to therapy session

\* WDH rehab to schedule a TIR therapy seminar

### Home Health Hip and Knee Replacement Bundled Payment Project

**Clinical Expectations**

- Daily therapy
- ROM and ADL progress from hospital discharge baseline
- lymphedema assessment/treatment
- balance program
- emphasis on closed chain exercises
- self stretch/exercise log
- edema control
- BERG score at discharge
- pain control for therapy

**Process Expectations**

- weekly follow up in progress to OP therapy or discharge, expect one week in HH for majority of patients
- OP therapy scheduled within 48 hours of discharge
- DC summary/ bundled patient forms completed and sent at discharge including Oxford and TUG
- DC with no OP therapy
  - Knee flexion = 120 deg, ext = -5, Hip functional range within precautions
  - ADL independence
  - Ambulation at community level, > 150 ft no assistive devices
  - Confidence in patient compliance with home exercises
  - Offer Works RX program

Pain control for therapy- instruct to take pain meds 45 min-1 hour prior to therapy session

\* WDH rehab to schedule a TIR therapy seminar

### Early high-intensity rehabilitation following total knee arthroplasty improves outcomes

**Conclusion:** "A HI program leads to better short- and long-term strength and functional performance outcomes compared to a lower intensity rehabilitation program. The HI program did not impair knee ROM and did not result in any musculoskeletal injuries in this small group of patients"

### APPENDIX

**High-Intensity Rehabilitation Program**

**Phase 1 (Weeks 0-2)**

- Seated knee flexion (heel slides)
- Supine knee extension
- Standing tibial raises
- Seated hip external rotation, with hips flexed to 45° and knees flexed to 90° (heels)
- Seated hip abduction
- Supine ankle plantar flexion and dorsiflexion (ankle pumps)

**Progression:**

- When able to complete 2 x 8 repetitions without fatigue, NPSG at rest, <5/10 ROM, >15°/90°

**Phase 2 (Weeks 3-4)**

- Seated single-leg knee extension\*
- Seated hip raise\*
- Standing hamstring curls\*
- Seated hip abduction\*
- Seated lateral calf raise
- Repeated sit-to-stand transfers
- Marching or single-imbalance
- Multidirectional stepping

**Progression:**

- When able to complete 2 x 8 reps without fatigue, NPSG at rest, <5/10 ROM, >15°/90°

**Phase 3 (Weeks 5-12)**

- Seated single-leg knee extension\*
- Seated single-leg raise\*
- Seated single-leg knee flexion\*
- Single-leg press\*

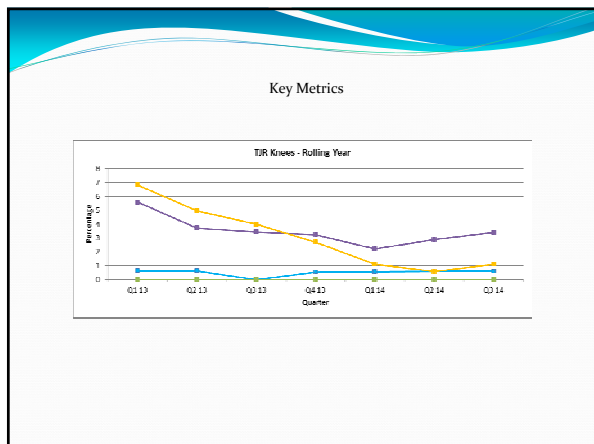
**Phase 4 (Weeks 6-12)**

- Seated single-leg knee extension (eccentric)\*
- Seated single-leg knee flexion (eccentric)\*
- Single-leg press (eccentric)\*
- Single-leg calf press (eccentric)\*
- Standing hip extension, flexion, abduction, and adduction\*
- Step-ups, side step-ups, step-downs
- Multidirectional lunging
- Star excursion balance reaching
- Wall slides with 5- to 10-second endurance holds at 90°
- Stability ball supine contracted hip extension with knee flexion
- Agility exercises: side-shuffle, backward walking, and striding
- Single-imbalance progression

**Abbreviations:** ROM, total active arc of knee range of motion; NPSG, Numeric Pain Rating Scale.  
\*Resistive exercise utilizing ankle weight, resistive band, cable column or machine.

### Metrics

- Cancellations of surgery 1 week or less prior to surgery date due to medical status
- Surgical site infections within 90 days
- DVT/PE within 90 days
- Unplanned readmissions within 90 days
- Reoperations within 90 days due to infection
- Reoperations within 90 days any reason
- Length of stay
- Mechanical complications within 90 days
- Functional outcomes



### Bundle Payment Episode Experience Form

Patient Name: \_\_\_\_\_ DOB: \_\_\_\_\_

Criteria	Baseline	Acute	Inpt or Rehab	Home Health	Outpt	Home
Facility Name		WHD				
Admission Date	N/A					
Discharge Date	N/A					
Admitting Dx						
# Co-Morbidities (permitted in the community)						
Discharge Destination	N/A					
*Cognitive status: Communication deficits // Frequency						
**Ambulatory status / Assistive devices						
***ADL status						
Diet / fluid restriction						
Home support situation						
** Frequency of Home Support						

**SCORE KEY**

\*Cognitive Status: 1 - Alert & Oriented 2 - Dependent 3 - Fragmented/Confused 4 - Asleep  
 Frequency of communication: 0 - Constant 1 - Minimal 2 - None  
 \*\*Ambulatory Status: 1 - Independent/Mildly Independent 2 - With minimal physical assist 3 - Minimal physical assist  
 \*\*\*ADL Status: 1 - Independent/Mildly Independent 2 - Minimal assist 3 - Moderate assist  
 Home Support Situation: 1 - Lives Alone 2 - Lives with other person 3 - Lives in Assisted Living /Nursing Home  
 Frequency of Home Support: 1 - never/less than 2 - Regular/intermittent 3 - Reported/daily 4 - Observed 5 - Not routine available  
 Co-Morbidities: Diabetes  Hypertension  COPD  CHF  CAD  Acute Renal Failure  Stroke  Hearing Disorder  
 Medication:  Insulin  Blood Thinners  Blood Pressure Meds  Heart Failure Meds  Diabetes  Hearing Disorder  
 Diet/fluid restriction:  None  Liquid Only  Solid Only  Both  None  
 Home Support Situation:  None  Family  Professional  None  
 Frequency of Home Support:  None  Daily  Weekly  Monthly  None

- ## Bundle Episode Experience Forms
- Second quarter 2014
  - Total of 49 collected on JR patients
  - Patients with 2 or 3 comorbidities represent 52% of JR patients
  - 90% cognitive score of 1(alert & oriented)
  - 60% lives with another person
  - 28% have round the clock frequency of home support

- ## Reconciliation Results
- October 2014 first official claims reconciliation by CMS
  - Reduced SNF LOS by 50%
  - Net reconciliation positive \$s
  - Highest reconciliation amount out of cohort group
  - A lot of discussion on calculation of target pricing by CMS
  - Large participants had significant losses and CMS altered NPRA to upside only for 2014

- ## Keys To Success CMS Bundle Payments Joint Replacement
- Establish organizational leader that will implement program and culture of accountability for patients throughout the episode
  - Engage key providers and share data
  - Need cost accounting system for internal cost savings measures
  - Engage post acute care facilities early and be honest about financial implications
  - Develop communication network across all care providers - including data transfer infrastructure
  - Use data and best practices to develop comprehensive care redesign - continuous process
  - Develop data collection and interpretation system
  - Use established joint replacement committee and PI for bundle program

- ## Next Steps
- Connect claims data with clinical data - population health
  - Correlate patient satisfaction/outcomes/cost (triple aim)
  - Continue shift of patient discharged directly to home and OP therapy
  - Refine utilization and construct validity of preop screening
  - Improve functional outcomes data collection efforts
  - Explore utilization of AM-PAC and LACE tools for discharge planning
  - Analyze gainsharing opportunity
  - Exploring more episodes in addition to joint replacement and stroke
  - Determine effect on MSSP and ACO
  - Expect bundle payments to become payment system in future